



Global Corporate & Specialty

Prime Passenger[™]

Trusted protection for the passenger
transportation industry.

It takes you. It takes a partnership. It takes Aviva.

Passenger transportation businesses can now access insurance more easily. **Aviva's Prime Passenger™** offers a consistent, scalable and sustainable insurance solution that provides dependable specialized coverage.

Prime Passenger™: Built to keep your business moving

Aviva's Prime Passenger™ product provides a specialized purpose-built insurance solution backed by passenger transport industry expertise.

Here's what sets us apart:

› In-depth expertise and tailored protection

We provide you with industry expertise – from a deep knowledge of the industry, to tailored coverage structures and thorough underwriting – we focus on driving the right outcomes at competitive prices.

› Fast and fair claims handling

Our claims team has in-depth market knowledge of the passenger transportation industry. Their expertise ensures fast, fair handling of claims.

› Market stability

With a long-term commitment to the market, Prime Passenger™ offers consistent and dependable capacity to help you plan with greater confidence. We aim to improve loss ratio predictability, reduce volatility and support transportation companies that invest in safety, compliance, data transparency and driver performance.

› Risk management support

Access to specialized loss prevention resources provided by the Aviva Risk Management Solutions team. Our experienced team helps to proactively identify, evaluate, and control risk, enhancing business resilience.



Eligible businesses*

› Motor coaches and tour buses

Regional, provincial private and public bus services, charter including cross-border service to the US.

› Shuttle buses and vans

Vehicles used for airport transfers, casino and wine tours and employee transport.

› School buses

Private and public fleets, including contractors, school districts and private operators.

› Wheelchair accessible transportation

Vehicles providing services for passengers with mobility challenges, including private contractors and public sector services.

› Medical transport vehicles

Vehicles used for medical appointments, non-emergency medical transport (NEMT) and specialized medical transport fleets.



About Aviva's Global Corporate & Specialty division

The Aviva Prime Passenger™ team is a part of Aviva's Global Corporate & Specialty (GCS) division. This division offers innovative, flexible insurance and risk management solutions for large corporate and commercial clients. Our specialists understand your business values, people, and vision, designing tailor-made solutions that align with business needs in Canada and globally.

It takes Aviva

- › Aviva's AA- S&P Rating and positive outlook for the future provide confidence in our ability to fulfill our commitments.
- › At the core of our offering is a prevention-first approach that combines technological innovation with risk management to focus on the specific needs of the clients.
- › Our tailor-made, client-centered approach throughout the entire claims process, helps ensure that GCS clients and brokers get the right support from the right people, every step of the way.
- › An industry-leading defensible claims philosophy that aims to support, protect, and defend our clients.

To learn more about the Prime Passenger™ solutions within Aviva's Global Corporate & Specialty division, talk to your broker or reach out to your underwriter or business development contact at Aviva GCS.

aviva.ca/gcs

*This list is not exhaustive and serves as examples of eligible segments.

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CS-26-12496 02/26